

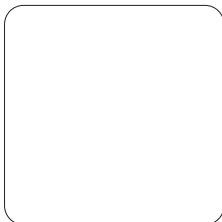
THINKCAR

LEADING TECH IN DIAGNOSTICS

Quick Start Guide

English

Scan to activate device



 Scan the QR code to
contact customer service



[https://h5.mythinkcar.com
/service/m/app/thinkcar](https://h5.mythinkcar.com/service/m/app/thinkcar)

**If you have any questions, please contact the
24/7 customer service.**

1 Product Overview

Thank you for purchasing the THINKCAR device!

This user manual is designed to help you quickly set up and operate your THINKCAR device and functions of its companion app. Follow the instructions below to maximize your experience with the THINKCAR device.

2 Download the ThinkDiag+ App



GET IT ON
Google Play



Available on the
App Store

- Option 1: Scan the QR code as shown in the picture above.
 - Option 2: Search for "ThinkDiag+" in the App Store or Google Play.
- The app is available for free download.

Once installed, open the app and log in with your ThinkDiag+ account. If you do not have an account, please register with a valid email address.

3 Bind and Activate Device

Enter the Device Serial Number (or scan the QR code) and activation code from the Quick Start Guide, and then tap Activate to complete the process.

1. Click the "+" sign in the upper right corner of the homepage.

THINKCAR



2. Click the "+ADD" button.

+ADD

3. Click the "Activate Device" button.

Activate Device

4. Scan the QR code in the English quick entry manual, or manually enter the activation code and serial number to complete the binding.

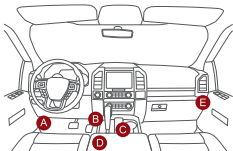


4 Download the Diagnostics Software

In the "Diagnostics" section of the app, you will need to download the corresponding diagnostic software when performing the "All System Diagnostic" or "OBD Functions" for the first time. Once downloaded, the software will not need to be downloaded again for future use.

5 Insert the device into the vehicle's OBD-II port

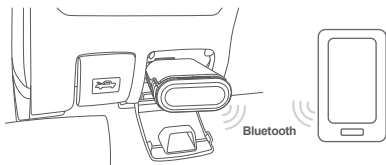
The OBD-II port is typically located under the dashboard, above the pedals on the driver's side. Below are the five most common locations for the OBD-II port (as shown in the figure to the right). Insert the device into the port, and a green light will illuminate, indicating that the device is powered on.



6 Turn the ignition to the "ON" position



7 Establish a Bluetooth Connection



Open the ThinkDiag+ App, and it will automatically search for activated devices. Select your device and connect to it via Bluetooth within the app.

Note: Do not pair the device directly through your phone's Bluetooth settings. Ensure that the device is paired within the app by following the provided instructions.

8 Device Ready for Use

After the Bluetooth connection is successfully established, you can access all the functions of your device. Explore additional features within the app for a more comprehensive experience.

9 FAQ

Q: What do the different lights on the device indicate?

A: There are three different lights on the device:

Green light is always on: the device is powered on, but not connected to the APP.

Blue light is always on: the device has successfully connected to the APP.

Blue light flashes: the device is working.

Red light is always on: when the device is updating the firmware or the update fails.

Light off: the device is in sleep mode.

Q: Why do I need to download the diagnostics software after downloading the app?

A: Due to the wide variety of vehicle manufacturers, each requires specific diagnostics software. The device will first recognize the vehicle manufacturer during the diagnostic process and then download the corresponding software to ensure compatibility.

Q: Does the device need a firmware upgrade?

A: Yes. When the device connects to your smartphone via Bluetooth, it will automatically check if the firmware is up to date. If not, the firmware will be updated automatically.

Important: Do not disconnect the device during the firmware upgrade process, as it may cause damage requiring repair.

Q: Can the same app account bind to multiple devices?

A: Yes, you can bind multiple devices to the same account through the app.

Q: What should I do if I experience a Bluetooth connection issue with the ThinkDiag+ app?

A: 1.Ensure the connector is powered on. If not, try connecting to another vehicle.

2.Verify that the SN (serial number) printed on the connector matches the one displayed in the Bluetooth list. If you have multiple devices, ensure you select the correct one from "My Devices".

3.Follow these steps based on your device:

For Android: Unpair the device from the Bluetooth list, then pair it again and switch to the app to connect.

For iOS: Connect directly within the app without pairing the SN in the phone's Bluetooth settings.

10 Customer Service

If you have any questions, please contact us in the following ways:

1. Download the ThinkDiag+ app from the App Store, register and log in, and click "customer service" in the Message module of the app.
2. Scan the QR code below through the browser.



(If you don't know how to scan the QR code, please use the third method to contact customer service.)

3. Enter the URL during browsing: <https://h5.mythinkcar.com/serviceIm/app/thinkcar>

11 Warranty Card

Life-time technical support and 12 months warranty (including electronic products for damages caused by defects in materials or workmanship) are provided as a standard service. Damages to the device or components caused by abuse, unauthorized modifications, Usage beyond the intended purposes, operation in a manner not specified in the instructions, etc. are not covered by this warranty. Compensation for dashboard damage caused by defects in this device is limited to repair or replacement. Thinkcar does not bear any indirect and incidental losses.

Customer Service Email: support@mythinkcar.com

Official Website: www.mythinkcar.com

Facebook: Thinkdiag+

SIMPLIFIED EU DECLARATION OF CONFORMITY

Hereby, THINKCAR TECH CO., LTD. declares that this equipment is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address:
https://h5.mythinkcar.com/update_app/productcbec

